



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Southwest Airlines Losing that LUVing Feeling

Flight Attendants To Hold Nationwide Picket Faces of Airline Without a Sucessor Contract for Three Years

Monday, August 8

Labor troubles at Southwest Airlines, once seemingly impossible, are unfolding at ten airports nationwide beginning on Monday, August 8.

Southwest Airlines Flight Attendants will hold informational picketing events designed to educate the public about the deteriorating working conditions at the airline, resulting in falling morale and endangering the famed culture on which the airline was founded.

The Flight Attendant picketing comes on the heels of three years of unsuccessful contract negotiations as well as being one of four major workgroups at the Company declaring "no confidence" in CEO Gary Kelly's leadership, especially after his mishandling of the recent IT malfunction that left tens of thousands of Passengers and scores of Flight Attendants stranded and abandoned.

"Over the past several years, Southwest Airlines CEO Gary Kelly and COO Mike Van de Ven have failed to recognize and adequately fix the operational failures that continue to plague our airline, including resolving our Flight Attendant contract," said TWU Local 556 President Audrey Stone. "Our Flight Attendants, along with other front-line Employees, end up bearing the brunt of these failures."

Southwest Airlines Employees never waver in their obligations to provide the highest levels of safety and Passenger service. Mr. Kelly should be held to the same level of dedication. On behalf of the investment community, Passengers, Board of Directors and all Employees, Southwest Airlines Flight Attendants are picketing today at these ten airports to inform the stakeholders that Southwest Airlines can do better. They will be joined by other Employees represented by various Unions on property at Southwest Airlines, as well as members of the labor community.

The airport terminal picketing events will be held (at local times) as follows:

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|---------------------|-----------|-----------------|-----------|
| • Atlanta | 0800-1100 | • Houston Hobby | 0800-1100 |
| • Baltimore | 0800-1100 | • Las Vegas | 0800-1100 |
| • Chicago Midway | 1000-1500 | • Oakland | 0800-1100 |
| • Dallas Love Field | 0800-1100 | • Orlando | 0800-1100 |
| • Denver | 1000-1300 | • Phoenix | 0700-1000 |